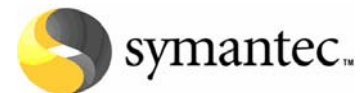




KAZ and Symantec

Partners in providing world's best practice information integrity solutions.



By combining Symantec's world class information security solutions with KAZ's expertise in managed services, KAZ and Symantec can offer complete, end-to-end managed solutions to ensure information integrity. Our capabilities help make information secure and accessible through efficient, centralised control and advanced technologies while potentially providing greater economy of management.

The key to successful information management is to strike the correct balance between protecting information and making it available to users. When this is achieved, the value of information can be maximised to enhance productivity, improve customer satisfaction, increase profitability and respond faster to the market.

However, creating the right balance is not easy. Fragmentation of information assets across devices, applications, operating systems and networks has often created disjointed security responses using different technology vendors.

The level of threat is also rising. Viruses, worms and trojans – and composite threats that have characteristics of all three – have dramatically increased in sophistication and payload. In addition, the increasing reliance on email has made organisations more vulnerable to malicious attacks as well as spam.

To protect their information, organisations need comprehensive safeguards that can deal with the ever growing complexity of threats. Equally important, they need a solution that provides centralised control. This delivers more efficient management, rapid response to issues and provides a strategic overview to evaluate the effectiveness of their security measures.

Key Benefits

- Comprehensive protection
- High information availability
- Competitive, fixed-cost service model
- No capital expenditure
- Deep knowledge of issues management
- Ongoing reporting and reviewing
- Efficient, centralised control

This is where KAZ and Symantec can assist. We offer a complete range of solutions covering software, hardware and operations that are interoperable across the enterprise. We can therefore provide holistic management of information integrity: our partnership seamlessly bridges the gap between security, devices, storage, systems and network management.

Our mutually supporting range of technologies, processes and policies can help us sustain an organisation's information integrity with more effective control, greater economy and single point accountability.

Through our solutions, clients can benefit from a resilient infrastructure that is flexible enough to respond to information demands and changing business needs but firm enough to withstand possible threats. They may also

recover more quickly in the event of a disruption and be more able to implement efficiencies in day-to-day operations.

A strong business focus

Through many years of combined experience across a wide range of industries, KAZ and Symantec have a deep understanding of the business issues that organisations face. Our focus is to deliver not just a technology solution but one that helps business operations.

Importantly, although KAZ is certified to support Symantec and Veritas solutions, our approach is vendor and product independent so we can manage security across diverse systems using Symantec products, other vendor products or a combination of the two.

To minimise the risk of an attack and potential effects in the event of an attack, we provide comprehensive monitoring and protection of mobile, desktop and server environments. Our services run efficiently in the background 24x7, all year round with minimal effect on the organisation.

We also operate with rigorous service level agreements that enable us to provide high levels of supervision, proactive management and rapid response to incidents 24 hours a day.

Comprehensive reporting on service metrics and security statistics as well as secure management portals to view operations ensure that the status of our services is always visible. Our clients can also constantly review the effectiveness of their security measures.

Through a competitive and predictable pricing model and fixed term contracts, our clients can gain best practice security management without capital expenditure and for a potentially lower cost than if they managed security themselves.

Why Symantec?

KAZ chose to partner with Symantec because it provides one of the most trusted and complete portfolios of security technologies available. By partnering with an acknowledged expert, KAZ is able to offer clients world class solutions combined with our proven service delivery.

KAZ and Symantec also share a joint customer base of over 100 organisations. Together with Symantec's global experience, we can provide extensive knowledge of issues management.

Symantec

Symantec is the world leader in providing solutions to help individuals and enterprises assure the security, availability and integrity of information. Symantec provides a complete array of security, storage and systems management technologies in a balanced and interoperable framework to protect personal information – whether on a PC or for building a global IT infrastructure that is safe, resilient and flexible. With operations in more than 40 countries and over 4000 engagements every year worldwide, Symantec understands the issues clients face and the best methods to manage them.

[More information: www.symantec.com](http://www.symantec.com)

KAZ

An independently managed subsidiary of Telstra, KAZ is the largest Australian owned ICT company and a leading provider of managed IT services. KAZ offers tailored solutions through consulting, systems integration, project management and managed hosting services, capabilities which are enhanced by Telstra's secure, carrier grade networks and connectivity options. With skilled resources, a detailed knowledge of infrastructure and processes and continuous customer engagements, KAZ has the expertise to lower the cost, complexity and risk of information management.

[More information:](#)

Ph 1300 665 722 www.kaz-group.com